

**Guidelines on Good Practices and Behaviour for
Dog-Friendly Restaurants
Mutual Respect, Harmony with Pets**

(3) Guidelines on Good Behaviour for Customers Without Dogs

Introduction

3.1 The Food Business Regulation (Cap. 132X) has been amended to allow dogs to enter permitted food premises (i.e. permitted restaurants) under specified circumstances. Any person engaged in a food business and persons bringing dogs must comply with the [statutory requirements](#). Restaurant licensees must also comply with the [licensing conditions](#). The third part of the Guidelines sets out the good practices for reference of customers without dogs when interacting with dogs in permitted restaurants, with the aim of promoting mutual respect and harmony with pets.

Before entering a restaurant

3.2 Permitted restaurants are required to display, **at all times** and at a conspicuous place at the entrance, designated signages (see [Annex 1](#)) so that the public can make an informed choice. People who patronise the permitted restaurants should be aware that dogs may be present. Mutual respect and tolerance are important to help maintain a comfortable and harmonious dining environment for everyone.

Interactions with dogs

- 3.3 Obtain the consent from the dog owner before touching, petting or photographing a dog.
- 3.4 Do not feed other customers' dogs.
- 3.5 Avoid actions that may disturb or frighten the dogs, such as making sudden loud noises or playfully tempting them with food, so as to reduce the risk of accidents.
- 3.6 Do not attempt to leash, push or shoo away other customers' dogs, so as to prevent misunderstandings or safety risks.
- 3.7 If a dog's behaviour is causing disturbance or inconvenience, report it to the restaurant staff first so that they can take appropriate actions.

- 3.8 Store personal belongings and handbags properly to prevent damage from dogs.
- 3.9 If unfortunately bitten by a dog, remain calm and seek assistance from restaurant staff. According to the statutory requirements, the dog owner shall report the incident to the Police. If necessary, the injured person may also call the Police on his own.

歡迎狗狗
Dogs are
Welcome



准許

狗隻進入的食肆

Food Premises Permitted
for Dog Entry



食物環境衛生署
Food and Environmental
Hygiene Department



獲准許狗隻進入的食肆名單
List of Food Premises Permitted for Dog Entry

牌照號碼 /
Licence Number : _____