

CONTROLLING OFFICER'S REPLY

EEB(F)089

(Question Serial No. 2595)

Head: (49) Food and Environmental Hygiene Department

Subhead (No. & title): (-) Not specified

Programme: (-) Not specified

Controlling Officer: Director of Food and Environmental Hygiene (Donald NG)

Director of Bureau: Secretary for Environment and Ecology

Question:

The Food and Environmental Hygiene Department provides efficient and effective public cleansing services, including street cleansing and household waste collection, and management of public cleansing facilities such as public toilets and refuse collection points. Please advise this Committee of:

- (a) the expenditure on public cleansing services, with a breakdown by type of cleansing service, as well as the respective expenditures on staff remuneration and investment in new technologies in the past 3 years;
- (b) the effectiveness of the management work of public cleansing facilities and public cleansing services in the past 3 years; and the total number of non-works outsourcing contracts for public cleansing services awarded in the past 3 years, with a breakdown of the following information by contract title: name of contractor, scope of service, item of service, total contract value, effectiveness, number of staff involved, application of innovative technologies, contract fee and contract period.

Asked by: Hon HO Chun-yin, Steven (LegCo internal reference no.: 29)

Reply:

- (a) The overall expenditure on public cleansing services, the expenditure on staff remuneration and the estimated expenditure on new technologies of the Food and Environmental Hygiene Department from 2023-24 to 2025-26 are set out in **Annex 1**. The expenditure on new technologies refers to the expenditure incurred by the Department on conducting studies and tests on new technologies in the year. Technologies proven effective by previous studies and tests have been included in regular public cleansing services, and the relevant expenditure is absorbed under the overall expenditure.
- (b) The Department has an established mechanism to monitor the service performance of outsourced contractors. Clear targets for in-house and outsourced street cleansing and refuse collection work (such as the daily frequency of street sweeping and refuse collection) are in place, and the effectiveness of service is assessed through monitoring

of these targets. From 2023-24 to 2025-26, all targets for public cleansing services were met.

As at 31 January 2026, the Department had awarded 77 public cleansing service contracts (including street cleansing, household waste collection, and management of public cleansing facilities such as public toilets and refuse collection points), with a total contract value of about \$9.376 billion. The information on the relevant contracts is provided in **Annex 2**. Technologies proven effective by previous studies and tests have been included in regular public cleansing services. The Department does not maintain a breakdown of technologies applied under individual contracts.

**Overall expenditure on public cleansing services,
expenditure on staff remuneration and expenditure on new technologies**

Year	Overall expenditure (\$ billion)	Expenditure on staff remuneration (\$ billion)	Expenditure on new technologies (\$ million)
2023-24	5.096	1.441	About 26.20
2024-25	5.152	1.504	About 25.20
2025-26 (Revised estimate)	5.048	1.506	About 44.75

**List of information on outsourced public cleansing service contracts
in the past 3 years
(as at 31 January 2026)**

Name of contractor	Scope and item of service	Contract period	Contract value (\$ million)	Number of staff involved
Waihong Environmental Services Limited	Provision of waste collection services in Central and Western District	1/5/2024 - 30/4/2029	56.04	20
Johnson Cleaning Services Company Limited	Provision of street cleansing and public toilet cleansing services in Central and Western District (Group A)	1/3/2025 - 30/6/2028	230.84	237
Johnson Cleaning Services Company Limited	Provision of street cleansing and public toilet cleansing services in Central and Western District (Group B)	1/3/2025 - 30/6/2028	211.36	214
Johnson Cleaning Services Company Limited	Provision of street cleansing and public toilet cleansing services in Central and Western District (Group C)	1/3/2025 - 30/6/2028	228.74	251
Johnson Cleaning Services Company Limited	Provision of street cleansing and public toilet cleansing services in Central and Western District (Group D)	1/3/2025 - 30/6/2028	122.52	159
Johnson Cleaning Services Company Limited	Provision of street cleansing services in Eastern District (East) and (West) (Group A)	1/6/2024 - 31/5/2027	117.00	124
Johnson Cleaning Services Company Limited	Provision of street cleansing services in Eastern District (East) and (West) (Group B)	1/6/2024 - 31/5/2027	157.31	173
Johnson Cleaning Services Company Limited	Provision of street cleansing services in Eastern District (East) and (West) (Group C)	1/6/2024 - 31/5/2027	122.38	125
Shiny Glory Services Limited	Provision of street cleansing services in Eastern District (East) and (West) (Group D)	1/6/2024 - 31/5/2027	108.51	114
Man Shing Cleaning Service Company Limited	Provision of street cleansing and public toilet cleansing services for Tung Chung, Hong Kong Port of the Hong Kong-Zhuhai-Macao Bridge, Lantau South, Mui Wo, Ngong Ping and Tai O in Islands District (Group A)	1/7/2025 - 30/11/2028	163.11	160

Name of contractor	Scope and item of service	Contract period	Contract value (\$ million)	Number of staff involved
Man Shing Cleaning Service Company Limited	Provision of street cleansing and public toilet cleansing services for Tung Chung, Hong Kong Port of the Hong Kong-Zhuhai-Macao Bridge, Lantau South, Mui Wo, Ngong Ping and Tai O in Islands District (Group B)	1/7/2025 - 30/11/2028	138.33	117
Johnson Cleaning Services Company Limited	Provision of street cleansing and public toilet cleansing services for Tung Chung, Hong Kong Port of the Hong Kong-Zhuhai-Macao Bridge, Lantau South, Mui Wo, Ngong Ping and Tai O in Islands District (Group C)	1/7/2025 - 30/11/2028	66.23	64
Shiny Glory Services Limited	Provision of street cleansing services for specific outlying islands in Islands District	1/4/2023 - 31/3/2026	241.70	238
Johnson Cleaning Services Company Limited	Provision of street cleansing and public toilet cleansing services in Wan Chai District (Group A)	1/1/2025 - 31/12/2027	124.17	143
Johnson Cleaning Services Company Limited	Provision of street cleansing and public toilet cleansing services in Wan Chai District (Group B)	1/1/2025 - 31/12/2027	103.06	108
Johnson Cleaning Services Company Limited	Provision of street cleansing and public toilet cleansing services in Wan Chai District (Group C)	1/1/2025 - 31/12/2027	88.13	97
Johnson Cleaning Services Company Limited	Provision of street cleansing and public toilet cleansing services in Wan Chai District (Group D)	1/1/2025 - 31/12/2027	77.39	81
Shiny Glory Services Limited	Provision of street cleansing and public toilet cleansing services in Wan Chai District (Group E)	1/1/2025 - 31/12/2027	70.64	89
Johnson Cleaning Services Company Limited	Provision of street cleansing services in Southern District (Group A)	1/11/2024 - 31/10/2027	141.86	163
Johnson Cleaning Services Company Limited	Provision of street cleansing services in Southern District (Group B)	1/11/2024 - 31/10/2027	154.51	182
Johnson Cleaning Services Company Limited	Provision of street cleansing services in Kowloon City District (Group A)	1/10/2024 - 30/9/2027	124.22	147
Johnson Cleaning Services Company Limited	Provision of street cleansing services in Kowloon City District (Group B)	1/10/2024 - 30/9/2027	162.65	201

Name of contractor	Scope and item of service	Contract period	Contract value (\$ million)	Number of staff involved
Johnson Cleaning Services Company Limited	Provision of street cleansing services in Kowloon City District (Group C)	1/10/2024 - 30/9/2027	151.04	184
Johnson Cleaning Services Company Limited	Provision of street cleansing services in Kowloon City District (Group D)	1/10/2024 - 30/9/2027	106.96	125
Johnson Cleaning Services Company Limited	Provision of street cleansing and public toilet cleansing services in Mong Kok District (Group A)	1/10/2025 - 30/9/2028	186.67	209
Man Shing Cleaning Service Company Limited	Provision of street cleansing and public toilet cleansing services in Mong Kok District (Group B)	1/10/2025 - 30/9/2028	177.75	206
Baguio Landscaping Services Limited	Provision of street cleansing and public toilet cleansing services in Mong Kok District (Group C)	1/10/2025 - 30/9/2028	35.2	43
Johnson Cleaning Services Company Limited	Provision of street cleansing and public toilet cleansing services in Yau Tsim District (Group A)	1/5/2025 - 30/4/2028	171.36	187
Johnson Cleaning Services Company Limited	Provision of street cleansing and public toilet cleansing services in Yau Tsim District (Group B)	1/5/2025 - 30/4/2028	170.5	184
Johnson Cleaning Services Company Limited	Provision of street cleansing and public toilet cleansing services in Yau Tsim District (Group C)	1/5/2025 - 30/4/2028	45.54	58
Baguio Cleaning Services Company Limited	Provision of street cleansing services in Sham Shui Po District (Group A - Sham Shui Po District (East 1))	1/6/2024 - 31/5/2027	221.10	234
Baguio Cleaning Services Company Limited	Provision of street cleansing services in Sham Shui Po District (Group B - Sham Shui Po District (East 2))	1/6/2024 - 31/5/2027	105.11	86
Baguio Cleaning Services Company Limited	Provision of street cleansing services in Sham Shui Po District (Group C - Sham Shui Po District (West 1))	1/6/2024 - 31/5/2027	153.79	156
Baguio Cleaning Services Company Limited	Provision of street cleansing services in Sham Shui Po District (Group D - Sham Shui Po District (West 2))	1/6/2024 - 31/5/2027	145.37	143
Johnson Cleaning Services Company Limited	Provision of street cleansing and public toilet cleansing services in Wong Tai Sin District (Group A)	1/3/2025 - 28/2/2028	167.88	207

Name of contractor	Scope and item of service	Contract period	Contract value (\$ million)	Number of staff involved
Johnson Cleaning Services Company Limited	Provision of street cleansing and public toilet cleansing services in Wong Tai Sin District (Group B)	1/3/2025 - 28/2/2028	28.90	35
Shiny Glory Services Limited	Provision of street cleansing services in Kwun Tong District (Group A)	1/11/2024 - 31/10/2027	96.45	128
Johnson Cleaning Services Company Limited	Provision of street cleansing services in Kwun Tong District (Group B)	1/11/2024 - 31/10/2027	138.02	165
Johnson Cleaning Services Company Limited	Provision of street cleansing services in Kwun Tong District (Group C)	1/11/2024 - 31/10/2027	181.96	220
Johnson Environmental Company Limited	Provision of waste collection services in Tai Po District	1/5/2023 - 30/4/2028	77.22	18
Johnson Cleaning Services Company Limited	Provision of street cleansing and public toilet cleansing services in Tai Po District (Group A)	1/8/2025 - 31/7/2028	121.07	133
Man Shing Cleaning Service Company Limited	Provision of street cleansing and public toilet cleansing services in Tai Po District (Group B)	1/8/2025 - 31/7/2028	144.04	168
Baguio Landscaping Services Limited	Provision of street cleansing and public toilet cleansing services in Tai Po District (Group C)	1/8/2025 - 31/7/2028	51.4	49
Johnson Cleaning Services Company Limited	Provision of street cleansing and public toilet cleansing services in Yuen Long District (Group A)	1/7/2025 - 30/6/2028	226.67	273
Johnson Cleaning Services Company Limited	Provision of street cleansing and public toilet cleansing services in Yuen Long District (Group B)	1/7/2025 - 30/6/2028	222.53	266
Johnson Cleaning Services Company Limited	Provision of street cleansing and public toilet cleansing services in Yuen Long District (Group C)	1/7/2025 - 30/6/2028	80.36	95
Shiny Glory Services Limited	Provision of waste collection service in Tuen Mun District	1/12/2025 - 30/11/2030	113.34	22
Johnson Cleaning Services Company Limited	Provision of street cleansing and public toilet cleansing services in Tuen Mun District (Group A)	1/12/2024 - 30/11/2027	141.16	158
Johnson Cleaning Services Company Limited	Provision of street cleansing and public toilet cleansing services in Tuen Mun District (Group B)	1/12/2024 - 30/11/2027	128.05	145
Johnson Cleaning Services Company Limited	Provision of street cleansing and public toilet cleansing services in Tuen Mun District (Group C)	1/12/2024 - 30/11/2027	38.91	43

Name of contractor	Scope and item of service	Contract period	Contract value (\$ million)	Number of staff involved
Johnson Cleaning Services Company Limited	Provision of street cleansing services in North District (Group A)	1/10/2024 - 30/9/2027	142.19	178
Johnson Cleaning Services Company Limited	Provision of street cleansing services in North District (Group B)	1/10/2024 - 30/9/2027	135.87	154
Johnson Cleaning Services Company Limited	Provision of street cleansing services in North District (Group C)	1/10/2024 - 30/9/2027	148.71	174
Johnson Cleaning Services Company Limited	Provision of street cleansing services in North District (Group D)	1/10/2024 - 30/9/2027	137.99	165
Johnson Cleaning Services Company Limited	Provision of street cleansing and public toilet cleansing services in Sai Kung District (Group A)	1/7/2025 - 30/6/2028	124.22	153
Johnson Cleaning Services Company Limited	Provision of street cleansing and public toilet cleansing services in Sai Kung District (Group B)	1/7/2025 - 30/6/2028	192.24	222
Johnson Cleaning Services Company Limited	Provision of street cleansing and public toilet cleansing services in Sai Kung District (Group C)	1/7/2025 - 30/6/2028	44.57	51
Goodyear (Mak's) Services Company Limited	Provision of waste collection services in Sha Tin District	1/11/2023 - 31/10/2028	82.52	18
Johnson Cleaning Services Company Limited	Provision of street cleansing and public toilet cleansing services in Sha Tin District (Group A)	1/7/2025 - 30/6/2028	177.16	214
Johnson Cleaning Services Company Limited	Provision of street cleansing and public toilet cleansing services in Sha Tin District (Group B)	1/7/2025 - 30/6/2028	163.72	193
Johnson Cleaning Services Company Limited	Provision of street cleansing and public toilet cleansing services in Sha Tin District (Group C)	1/7/2025 - 30/6/2028	38.28	45
Baguio Cleaning Services Company Limited	Provision of street cleansing services in Tsuen Wan District (District Group A)	1/5/2023 - 30/4/2026	172.27	166
Baguio Cleaning Services Company Limited	Provision of street cleansing services in Tsuen Wan District (District Group B)	1/5/2023 - 30/4/2026	171.94	207
Baguio Cleaning Services Company Limited	Provision of public toilet cleansing and related services in Tsuen Wan District	1/5/2023 - 30/4/2026	61.09	60
Man Shing Cleaning Service Company Limited	Provision of street cleansing and public toilet cleansing services in Kwai Tsing District (Group A)	1/9/2025 - 31/8/2028	153.71	170

Name of contractor	Scope and item of service	Contract period	Contract value (\$ million)	Number of staff involved
Johnson Cleaning Services Company Limited	Provision of street cleansing and public toilet cleansing services in Kwai Tsing District (Group B)	1/9/2025 - 31/8/2028	158.06	168
Johnson Cleaning Services Company Limited	Provision of street cleansing and public toilet cleansing services in Kwai Tsing District (Group C)	1/9/2025 - 31/8/2028	45.75	55
Baguio Cleaning Services Company Limited	Provision of mechanical street sweeping services for districts in Hong Kong, Kowloon and the New Territories (Group I)	1/11/2024 - 31/10/2029	85.40	14
Baguio Cleaning Services Company Limited	Provision of mechanical street sweeping services for districts in Hong Kong, Kowloon and the New Territories (Group II)	1/11/2024 - 31/10/2029	55.77	11
Baguio Cleaning Services Company Limited	Provision of mechanical street sweeping services for districts in Hong Kong, Kowloon and the New Territories (Group III)	1/11/2024 - 31/10/2029	77.63	20
Kwok Tai Cleaning Service Company Limited	Provision of animal carcass collection services in the territory	1/7/2023 - 30/6/2026	20.66	10
Environmental Services Solutions Limited	Provision of portable toilet service in the territory (Group A)	1/3/2024 - 28/02/2027	85.50	9
New Wealthy Engineering Limited	Provision of portable toilet service in the territory (Group B)	1/3/2024 - 28/02/2027	27.44	13
New Wealthy Engineering Limited	Provision of portable toilet service in the territory (Group C)	1/3/2024 - 28/02/2027	12.88	5
Environmental Services Solutions Limited	Provision of portable toilet service in the territory (Group D)	1/3/2024 - 28/02/2027	57.36	12
Goodyear (Mak's) Services Company Limited	Provision of cleansing and waste removal services for special sites/areas, ungazetted beaches and coastal areas in the territory (District Group A)	1/6/2023 - 31/5/2026	86.15	72
Baguio Cleaning Services Company Limited	Provision of cleansing and waste removal services for special sites/areas, ungazetted beaches and coastal areas in the territory (District Group B)	1/6/2023 - 31/5/2026	77.42	97

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