

CONTROLLING OFFICER'S REPLY

EEB(F)088

(Question Serial No. 2716)

Head: (49) Food and Environmental Hygiene Department

Subhead (No. & title): (-) Not specified

Programme: (2) Environmental Hygiene and Related Services

Controlling Officer: Director of Food and Environmental Hygiene (Donald NG)

Director of Bureau: Secretary for Environment and Ecology

Question:

The Food and Environmental Hygiene Department provides efficient and effective public cleansing services, including street cleansing and household waste collection, and management of public cleansing facilities such as public toilets and refuse collection points. Please advise this Committee of:

- (a) the expenditure on public cleansing services, with a breakdown by type of cleansing service, as well as the respective expenditures on staff remuneration, acquisition of equipment and investment in new technologies in the past 3 years;
- (b) the effectiveness of the management work of public cleansing facilities and public cleansing services in the past 3 years; and
- (c) the total number of non-works outsourcing contracts for public cleansing services awarded in the past 3 years, with a breakdown of the following information by contract title: name of contractor, scope of service, items of service, total contract value, effectiveness, number of staff involved, equipment applied, contract fee and contract period.

Asked by: Hon HO Chun-yin, Steven (LegCo internal reference no.: 10)

Reply:

- (a) The overall expenditure on public cleansing services, the expenditure on staff remuneration and the estimated expenditure on new technologies of the Food and Environmental Hygiene Department from 2022-23 to 2024-25 are set out in **Annex 1**. The Department does not maintain a breakdown of the expenditure on acquisition of equipment.
- (b)&(c) The Department has an established mechanism to monitor the service performance of outsourced contractors. Clear targets for street cleansing and refuse collection work (such as the daily frequency of street sweeping and refuse collection) are in place, and the effectiveness of service is assessed through monitoring of these targets. From 2022-23 to 2024-25, all targets for public cleansing services were met.

As at 31 December 2024, 73 outsourced cleansing service contracts (including street cleansing and household waste collection, and management of public cleansing facilities such as public toilets and refuse collection points) have been awarded by the Department, with a total contract value of about \$9.824 billion. The information on relevant contracts is set out in **Annex 2**. The Department does not maintain a breakdown of the expenditure on the equipment applied.

**Overall expenditure on public cleansing services,
expenditure on staff remuneration and expenditure on new technologies**

| Year | Overall expenditure (\$ billion) | Expenditure on staff remuneration (\$ billion) | Expenditure on new technologies (\$ million) |
|---|---|---|---|
| 2022-23 | 5.034 | 1.397 | About 23.60 |
| 2023-24 | 5.096 | 1.441 | About 26.20 |
| 2024-25 (Revised estimate) | 5.205 | 1.530 | About 25.20 |

**List of information of outsourced public cleansing service contracts
in the past 3 years
(as at 31 December 2024)**

| Name of contractor | Scope and items of service | Contract period | Contract value (\$ million) | Number of staff involved |
|---|---|----------------------------|------------------------------------|---------------------------------|
| Waihong Environmental Services Limited | Provision of waste collection services in Central and Western District | 1/5/2024 - 30/4/2029 | 56.04 | 20 |
| Baguio Cleaning Services Company Limited | Provision of street cleansing services for Sheung Wan, Sai Ying Pun, Shek Tong Tsui and Kennedy Town in Central and Western District | 1/7/2022 - 30/6/2025 | 277.62 | 326 |
| Shiny Glory Services Limited | Provision of street cleansing services in Central, Mid-levels, Admiralty and the Peak area in Central and Western District (Central West) | 1/3/2022 - 28/2/2025 | 242.28 | 327 |
| Shiny Glory Services Limited | Provision of street cleansing services in Central, Mid-levels, Admiralty and the Peak area in Central and Western District (Central East) | 1/3/2022 - 28/2/2025 | 226.37 | 287 |
| Johnson Cleaning Services Company Limited | Provision of street cleansing services in Eastern District (East) and (West) (Group A) | 1/6/2024 - 31/5/2027 | 117.00 | 124 |
| Johnson Cleaning Services Company Limited | Provision of street cleansing services in Eastern District (East) and (West) (Group B) | 1/6/2024 - 31/5/2027 | 157.31 | 173 |
| Johnson Cleaning Services Company Limited | Provision of street cleansing services in Eastern District (East) and (West) (Group C) | 1/6/2024 - 31/5/2027 | 122.38 | 125 |
| Shiny Glory Services Limited | Provision of street cleansing services in Eastern District (East) and (West) (Group D) | 1/6/2024 - 31/5/2027 | 108.51 | 114 |
| Sparkle Environmental Services Limited | Provision of street cleansing services for Tung Chung, South Lantau, Mui Wo, Ngong Ping, Hong Kong-Zhuhai-Macao Bridge Hong Kong Port and Tai O in Islands District | 1/7/2022 - 30/6/2025 | 286.34 | 253 |

| Name of contractor | Scope and items of service | Contract period | Contract value (\$ million) | Number of staff involved |
|---|--|------------------------------|------------------------------------|---------------------------------|
| Shiny Glory Services Limited | Provision of street cleansing services for specific outlying islands in Islands District | 1/4/2023 - 31/3/2026 | 241.70 | 238 |
| Baguio Waste Management and Recycling Limited | Provision of waste collection services in Wan Chai District | 1/7/2022 - 30/6/2027 | 62.99 | 17 |
| Johnson Cleaning Services Company Limited | Provision of street cleansing services and public toilet cleansing services in Wan Chai District (Group A) | 1/1/2025 - 31/12/2027 | 124.17 | 143 |
| Johnson Cleaning Services Company Limited | Provision of street cleansing services and public toilet cleansing services in Wan Chai District (Group B) | 1/1/2025 - 31/12/2027 | 103.06 | 108 |
| Johnson Cleaning Services Company Limited | Provision of street cleansing services and public toilet cleansing services in Wan Chai District (Group C) | 1/1/2025 - 31/12/2027 | 88.13 | 97 |
| Johnson Cleaning Services Company Limited | Provision of street cleansing services and public toilet cleansing services in Wan Chai District (Group D) | 1/1/2025 - 31/12/2027 | 77.39 | 81 |
| Shiny Glory Services Limited | Provision of street cleansing services and public toilet cleansing services in Wan Chai District (Group E) | 1/1/2025 - 31/12/2027 | 70.64 | 89 |
| Johnson Cleaning Services Company Limited | Provision of street cleansing services in Southern District (Group A) | 1/11/2024 - 31/10/2027 | 141.86 | 163 |
| Johnson Cleaning Services Company Limited | Provision of street cleansing services in Southern District (Group B) | 1/11/2024 - 31/10/2027 | 154.51 | 182 |
| Waihong Environmental Services Limited | Provision of waste collection services in Kowloon City District | 1/11/2022 - 31/10/2027 | 81.90 | 25 |
| Johnson Cleaning Services Company Limited | Provision of street cleansing services in Kowloon City District (Group A) | 1/10/2024 - 30/9/2027 | 124.22 | 147 |

| Name of contractor | Scope and items of service | Contract period | Contract value (\$ million) | Number of staff involved |
|---|--|-----------------------------|------------------------------------|---------------------------------|
| Johnson Cleaning Services Company Limited | Provision of street cleansing services in Kowloon City District (Group B) | 1/10/2024 - 30/9/2027 | 162.65 | 201 |
| Johnson Cleaning Services Company Limited | Provision of street cleansing services in Kowloon City District (Group C) | 1/10/2024 - 30/9/2027 | 151.04 | 184 |
| Johnson Cleaning Services Company Limited | Provision of street cleansing services in Kowloon City District (Group D) | 1/10/2024 - 30/9/2027 | 106.96 | 125 |
| Baguio Waste Management and Recycling Limited | Provision of waste collection services in Mong Kok District | 1/6/2022 - 31/5/2027 | 76.52 | 16 |
| Baguio Cleaning Services Company Limited | Provision of street cleansing services in Mong Kok District (District Group A) | 1/10/2022 - 30/9/2025 | 202.14 | 226 |
| Baguio Cleaning Services Company Limited | Provision of street cleansing services in Mong Kok District (District Group B) | 1/10/2022 - 30/9/2025 | 199.13 | 220 |
| Johnson Cleaning Services Company Limited | Provision of public toilet cleansing and related services in Mong Kok District | 1/10/2022 - 30/9/2025 | 32.64 | 45 |
| Shiny Glory Services Limited | Provision of street cleansing services in Yau Tsim District (South) | 1/5/2022 - 30/4/2025 | 200.34 | 205 |
| Jasen Services Limited | Provision of street cleansing services in Yau Tsim District (North) | 1/5/2022 - 30/4/2025 | 200.19 | 207 |
| Baguio Cleaning Services Company Limited | Provision of street cleansing services in Sham Shui Po District (Group A - Sham Shui Po District (East 1)) | 1/6/2024 - 31/5/2027 | 221.10 | 234 |
| Baguio Cleaning Services Company Limited | Provision of street cleansing services in Sham Shui Po District (Group B - Sham Shui Po District (East 2)) | 1/6/2024 - 31/5/2027 | 105.11 | 86 |

| Name of contractor | Scope and items of service | Contract period | Contract value (\$ million) | Number of staff involved |
|---|--|------------------------------|------------------------------------|---------------------------------|
| Baguio Cleaning Services Company Limited | Provision of street cleansing services in Sham Shui Po District (Group C - Sham Shui Po District (West 1)) | 1/6/2024 - 31/5/2027 | 153.79 | 156 |
| Baguio Cleaning Services Company Limited | Provision of street cleansing services in Sham Shui Po District (Group D - Sham Shui Po District (West 2)) | 1/6/2024 - 31/5/2027 | 145.37 | 143 |
| Shiny Glory Services Limited | Provision of street cleansing services in Wong Tai Sin District | 1/3/2022 - 28/2/2025 | 194.69 | 312 |
| Johnson Cleaning Services Company Limited | Provision of street cleansing services and public toilet cleansing services in Wong Tai Sin District (Group A) | 1/3/2025 - 28/2/2028 | 167.88 | 207 |
| Johnson Cleaning Services Company Limited | Provision of street cleansing services and public toilet cleansing services in Wong Tai Sin District (Group B) | 1/3/2025 - 28/2/2028 | 28.90 | 35 |
| Shiny Glory Services Limited | Provision of street cleansing services in Kwun Tong District (Group A) | 1/11/2024 - 31/10/2027 | 96.45 | 128 |
| Johnson Cleaning Services Company Limited | Provision of street cleansing services in Kwun Tong District (Group B) | 1/11/2024 - 31/10/2027 | 138.02 | 165 |
| Johnson Cleaning Services Company Limited | Provision of street cleansing services in Kwun Tong District (Group C) | 1/11/2024 - 31/10/2027 | 181.96 | 220 |
| Johnson Environmental Company Limited | Provision of waste collection services in Tai Po District | 1/5/2023 - 30/4/2028 | 77.22 | 18 |
| Baguio Cleaning Services Company Limited | Provision of street cleansing services in Tai Po District (District Group A) | 1/8/2022 - 31/7/2025 | 149.98 | 169 |
| Baguio Cleaning Services Company Limited | Provision of street cleansing services in Tai Po District (District Group B) | 1/8/2022 - 31/7/2025 | 172.00 | 191 |

| Name of contractor | Scope and items of service | Contract period | Contract value (\$ million) | Number of staff involved |
|---|--|------------------------------|------------------------------------|---------------------------------|
| Baguio Cleaning Services Company Limited | Provision of street cleansing services in Yuen Long District (District Group A) | 1/7/2022 - 30/6/2025 | 281.01 | 314 |
| Baguio Cleaning Services Company Limited | Provision of street cleansing services in Yuen Long District (District Group B) | 1/7/2022 - 30/6/2025 | 297.67 | 331 |
| Johnson Cleaning Services Company Limited | Provision of street cleansing services and public toilet cleansing services in Tuen Mun District (Group A) | 1/12/2024 - 30/11/2027 | 141.16 | 158 |
| Johnson Cleaning Services Company Limited | Provision of street cleansing services and public toilet cleansing services in Tuen Mun District (Group B) | 1/12/2024 - 30/11/2027 | 128.05 | 145 |
| Johnson Cleaning Services Company Limited | Provision of street cleansing services and public toilet cleansing services in Tuen Mun District (Group C) | 1/12/2024 - 30/11/2027 | 38.91 | 43 |
| Johnson Cleaning Services Company Limited | Provision of street cleansing services in North District (Group A) | 1/10/2024 - 30/9/2027 | 142.19 | 178 |
| Johnson Cleaning Services Company Limited | Provision of street cleansing services in North District (Group B) | 1/10/2024 - 30/9/2027 | 135.87 | 154 |
| Johnson Cleaning Services Company Limited | Provision of street cleansing services in North District (Group C) | 1/10/2024 - 30/9/2027 | 148.71 | 174 |
| Johnson Cleaning Services Company Limited | Provision of street cleansing services in North District (Group D) | 1/10/2024 - 30/9/2027 | 137.99 | 165 |
| Kwok Tai Cleaning Service Company Limited | Provision of street cleansing services in Sai Kung District (District Group 1) | 1/7/2022 - 30/6/2025 | 167.22 | 192 |
| Jasen Services Limited | Provision of street cleansing services in Sai Kung District (District Group 2) | 1/7/2022 - 30/6/2025 | 241.68 | 259 |

| Name of contractor | Scope and items of service | Contract period | Contract value (\$ million) | Number of staff involved |
|---|--|------------------------------|------------------------------------|---------------------------------|
| Goodyear (Mak's) Services Company Limited | Provision of waste collection services in Sha Tin District | 1/11/2023 - 31/10/2028 | 82.52 | 18 |
| Baguio Cleaning Services Company Limited | Provision of street cleansing services in Sha Tin District (District Group A) | 1/7/2022 - 30/6/2025 | 218.26 | 245 |
| Baguio Cleaning Services Company Limited | Provision of street cleansing services in Sha Tin District (District Group B) | 1/7/2022 - 30/6/2025 | 196.45 | 216 |
| Baguio Cleaning Services Company Limited | Provision of street cleansing services in Tsuen Wan District (District Group A) | 1/5/2023 - 30/4/2026 | 172.27 | 166 |
| Baguio Cleaning Services Company Limited | Provision of street cleansing services in Tsuen Wan District (District Group B) | 1/5/2023 - 30/4/2026 | 171.94 | 207 |
| Baguio Cleaning Services Company Limited | Provision of public toilet cleansing and related services in Tsuen Wan District | 1/5/2023 - 30/4/2026 | 61.09 | 60 |
| Johnson Cleaning Services Company Limited | Provision of street cleansing services in Kwai Tsing District (District Group 1) | 1/9/2022 - 31/8/2025 | 179.01 | 310 |
| Johnson Cleaning Services Company Limited | Provision of street cleansing services in Kwai Tsing District (District Group 2) | 1/9/2022 - 31/8/2025 | 183.40 | 222 |
| Environmental Services Solutions Limited | Provision of desludging and mid-night conservancy services in the territory | 1/8/2022 - 31/7/2027 | 45.45 | 18 |
| Environmental Services Solutions Limited | Provision of mechanical gully cleansing services for districts in Hong Kong, Kowloon and New Territories | 1/5/2023 - 30/4/2028 | 38.68 | 19 |
| Baguio Cleaning Services Company Limited | Provision of mechanical street sweeping services for districts in Hong Kong, Kowloon and New Territories (Group I) | 1/11/2024 - 31/10/2029 | 85.40 | 14 |

| Name of contractor | Scope and items of service | Contract period | Contract value (\$ million) | Number of staff involved |
|---|---|------------------------------|------------------------------------|---------------------------------|
| Baguio Cleaning Services Company Limited | Provision of mechanical street sweeping services for districts in Hong Kong, Kowloon and New Territories (Group II) | 1/11/2024 - 31/10/2029 | 55.77 | 11 |
| Baguio Cleaning Services Company Limited | Provision of mechanical street sweeping services for districts in Hong Kong, Kowloon and New Territories (Group III) | 1/11/2024 - 31/10/2029 | 77.63 | 20 |
| Kwok Tai Cleaning Service Company Limited | Provision of animal carcass collection services in the territory | 1/7/2023 - 30/6/2026 | 20.66 | 10 |
| Environmental Services Solutions Limited | Provision of portable toilet service in the territory (Group A) | 1/3/2024 - 28/02/2027 | 85.50 | 9 |
| New Wealthy Engineering Limited | Provision of portable toilet service in the territory (Group B) | 1/3/2024 - 28/02/2027 | 27.44 | 13 |
| New Wealthy Engineering Limited | Provision of portable toilet service in the territory (Group C) | 1/3/2024 - 28/02/2027 | 12.88 | 5 |
| Environmental Services Solutions Limited | Provision of portable toilet service in the territory (Group D) | 1/3/2024 - 28/02/2027 | 57.36 | 12 |
| Goodyear (Mak's) Services Company Limited | Provision of cleansing and waste removal services for special sites/areas, ungazetted beaches and coastal areas in the territory (District Group A) | 1/6/2023 - 31/5/2026 | 86.15 | 72 |
| Baguio Cleaning Services Company Limited | Provision of cleansing and waste removal services for special sites/areas, ungazetted beaches and coastal areas in the territory (District Group B) | 1/6/2023 - 31/5/2026 | 77.42 | 97 |

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