

CONTROLLING OFFICER'S REPLY**EEB(F)073****(Question Serial No. 3201)**Head: (49) Food and Environmental Hygiene DepartmentSubhead (No. & title): (-) Not specifiedProgramme: (2) Environmental Hygiene and Related ServicesControlling Officer: Director of Food and Environmental Hygiene (Donald NG)Director of Bureau: Secretary for Environment and EcologyQuestion:

It is mentioned under Matters Requiring Special Attention in 2025-26 that the Government will supervise the Public Toilet Refurbishment Programme. Public toilets are an important component of the city's infrastructure, and their hygiene conditions and user experience have a direct impact on people's daily lives and the city's image. In recent years, the Government has continued to take forward the refurbishment and facelifting projects for public toilets, with a view to enhancing the hardware of public toilets, the management of cleansing services and the user satisfaction. In this connection, please advise this Committee of the following:

- (a) What are the costs of the full refurbishment or facelifting works for public toilets across the territory and the repair, maintenance and management of the general public toilets in each of the past 5 years?
- (b) How many public toilets are being planned for refurbishment or facelifting works in 2025? (Please set out their names and geographical distribution, as well as the progress, commencement dates, expected completion dates, and the estimated costs of the works.)
- (c) Will smart technology or environmental-friendly design (such as water saving facilities, solar lighting or smart monitoring system) be introduced in the future to enhance the operational efficiency and sustainability of public toilets?

Asked by: Hon CHAN Wing-yan, JoePHY (LegCo internal reference no.: 38)Reply:

- (a) The project expenditures for the Enhanced Public Toilet Refurbishment Programme in each of the past 5 years are tabulated as follows:

Financial year	2020-21	2021-22	2022-23	2023-24	2024-25
Project expenditure (\$ million)	52	77	65	88	88 (Estimated expenditure)

The repair and maintenance of public toilets are undertaken by staff from various departments and sections who are required to handle other work at the same time, whereas the management of public toilets under the purview of the Food and Environmental Hygiene Department (FEHD) is part of the daily duties of its staff. A breakdown of the relevant expenditures is not available.

- (b) FEHD and the Architectural Services Department are planning to commence the full refurbishment or facelifting projects for 110 public toilets in 2025-26. The names and locations of the public toilets and the estimated expenditures of various projects are set out in **Annex**. Since the projects are still at the planning stage, information on the progress, commencement dates and expected completion dates of the works is not available at the moment.
- (c) FEHD has actively leveraged technologies to enhance public toilet services and has, in collaboration with the Electrical and Mechanical Services Department (EMSD), installed the Smart Public Toilet System in 14 public toilets to collect the daily operation data of public toilets for better service quality and to monitor the utilisation of public toilets, the environmental parameters, the usage of consumables and electrical services in a real-time manner. It will notify toilet attendants or service contractors to take follow up actions through the Internet of Things technology. Besides, a user feedback system is installed in 13 smart public toilets to collect information on users' satisfaction with the public toilet service. In 2024, over 21 000 responses were received from the user feedback system of these 13 public toilets. More than 70% of the users indicated satisfaction with the public toilet service.

Apart from conducting regular assessments, monitoring and data analysis of the Smart Public Toilet System and its facilities, FEHD has also compared various smart equipment options in order to select the more cost-effective option so as to cope with changes in demand and technological developments in the future. FEHD and EMSD have planned to install the system in another 11 public toilets in different districts, which are of different scales and with different utilisation rates, for further testing.

Since 2019-20, energy saving facilities such as LED lights have been installed in public toilets during refurbishment or facelifting works; time switches have also been installed in the ventilation and lighting systems so that some of the fans and ventilation facilities could be turned off in late night, and façade lightings could be switched off in daytime to save energy.

110 public toilets
under the Enhanced Public Toilet Refurbishment Programme in 2025-26

(A) 29 full refurbishment projects

Serial no.	Name of public toilet	District	Project estimate (\$ million)	Address
1.	Cross Lane Public Toilet	Wan Chai	5.20	Junction of Cross Lane and Bullock Lane
2.	Ning Foo Street Public Toilet	Eastern	5.20	Ning Foo Street near Chai Wan Station Public Transport Interchange
3.	Shum Wan Road Public Toilet	Southern	4.80	Shum Wan Road, Wong Chuk Hang near Marine Police Station
4.	Tung Chung Waterfront Promenade Public Toilet	Islands	5.80	Tung Chung Waterfront Road, Lantau
5.	Tonkin Street Public Toilet	Sham Shui Po	5.20	38A Tonkin Street
6.	Baker Street Public Toilet	Kowloon City	6.60	65 Baker Street
7.	Kowloon City Road Public Toilet	Kowloon City	6.00	3 Kowloon City Road
8.	Ngau Tau Kok Public Toilet / Bathhouse	Kwun Tong	6.00	1 Ting Fu Street, Ngau Tau Kok
9.	Chuen Lung Village Public Toilet	Tsuen Wan	4.00	Chuen Lung Village, Tsuen Wan
10.	Lo Wai Village Public Toilet	Tsuen Wan	4.10	Lo Wai, Tsuen Wan
11.	Tin Hau Road Public Toilet	Tuen Mun	6.60	Tin Hau Temple Plaza near Tin Hau Road
12.	Tin Hau Temple Plaza Public Toilet	Tuen Mun	6.60	Tin Hau Temple Plaza near Hung Cheung Road
13.	Wo Ping San Tsuen Public Toilet	Tuen Mun	3.20	Siu Tong Road, Wo Ping San Tsuen
14.	Nam Pin Wai Public Toilet	Yuen Long	5.80	Nam Pin Wai, Yuen Long Kau Hui Road, Yuen Long
15.	Sik Kong Tsuen Public Toilet	Yuen Long	5.40	Sik Kong Tsuen, Ha Mei Road, Ha Tsuen, Yuen Long
16.	Tai Kiu Tsuen Public Toilet	Yuen Long	5.40	Tai Kiu, Tai Kiu Road, Yuen Long
17.	Fanling Wai Public Toilet	North	4.50	Beside Fanling Wai Playground
18.	Fung Hang Public Toilet	North	6.50	Fung Hang, Sha Tau Kok
19.	Ha Wo Hang Public Toilet	North	4.50	Ha Wo Hang, Sha Tau Kok

Serial no.	Name of public toilet	District	Project estimate (\$ million)	Address
20.	Kuk Po (Lo Wai) Public Toilet	North	6.50	Kuk Po, Sha Tau Kok
21.	Po Kak Tsai, Lau Shui Heung Public Toilet	North	5.00	Po Kak Tsai, Lau Shui Heung, Fanling
22.	Sam Ah Public Toilet	North	6.60	Sam Ah, Sha Tau Kok
23.	Shek Wu Hui Public Toilet	North	6.50	Sheung Shui Entry / Exit Hub, San Wan Road, Sheung Shui
24.	Tsiu Keng Pang Uk Public Toilet	North	3.80	Tsiu Keng Pang Uk, Sheung Shui
25.	Tai Mei Tuk Public Toilet	Tai Po	8.00	Tai Mei Tuk Village, Tai Po
26.	University Station Public Toilet	Sha Tin	5.50	University Station Cycling Entry / Exit Hub, Chak Cheung Street, Sha Tin, N.T.
27.	Wo Liu Hang Road Public Toilet	Sha Tin	5.50	30 Wo Liu Hang Road, Fo Tan
28.	Hang Hau Station PTI Public Toilet	Sai Kung	5.50	Public transport interchange at Hang Hau MTR Station
29.	Tseung Kwan O Station Public Transport Interchange Public Toilet	Sai Kung	5.20	Public transport interchange at Tseung Kwan O MTR Station

(B) 66 facelifting projects

Serial no.	Name of public toilet	District	Project estimate (\$ million)	Address
1.	Choi Yuen Tsuen Public Toilet	Islands	3.16	Choi Yuen Tsuen, Lantau
2.	Ngau Au Public Toilet	Islands	3.00	Ngau Au, Lantau
3.	Ngau Kwu Long Public Toilet	Islands	3.00	Ngau Kwu Long Village, Lantau
4.	Pak Kok Village Public Toilet	Islands	2.85	Pak Kok Village, Lamma Island
5.	Sham Shek Tsuen Public Toilet	Islands	3.00	Sham Shek Tsuen, Lantau
6.	Fu Yung Shan San Tsuen Public Toilet	Tsuen Wan	2.60	Fu Yung Shan San Tsuen
7.	Fu Yung Shan Yiu Tai Public Toilet	Tsuen Wan	2.80	Fu Yung Shan Road, Tsuen Wan, N.T.
8.	Hon Man Upper Village Public Toilet	Tsuen Wan	2.90	Hon Man Upper Village, Tsuen Wan
9.	Pai Min Kok Tsuen Public Toilet	Tsuen Wan	2.90	Pai Min Kok Village, Tsuen Wan
10.	Sam Dip Tam Tsuen Public Toilet	Tsuen Wan	2.80	Sam Dip Tam, Lo Wai Road, Tsuen Wan
11.	Sheung Kwai Chung Tsuen Public Toilet	Tsuen Wan	2.80	Sheung Kwai Chung Tsuen, Tsuen Wan, N.T.
12.	Ting Kau Village Public Toilet	Tsuen Wan	2.95	Ting Kau Village, Tsuen Wan
13.	Wo Yi Hop Village Public Toilet	Tsuen Wan	2.95	Wo Yi Hop Village
14.	Lung Kwu Tan Pak Long Public Toilet	Tuen Mun	2.66	Pak Long, Lung Kwu Tan
15.	So Kwun Wat Ching Uk Tsuen Public Toilet	Tuen Mun	2.66	Ching Uk Tsuen, So Kwun Wat
16.	Tin Tei Yan Road Public Toilet	Tuen Mun	2.50	Tin Tei Yan Road
17.	Tseng Tau Chung Tsuen Public Toilet	Tuen Mun	2.95	Tseng Tau Chung Tsuen, Tuen Mun
18.	Au Tau Yeung Uk Tsuen Public Toilet	Yuen Long	2.50	Yeung Uk Tsuen, Castle Peak Road-Yuen Long, Au Tau, Yuen Long
19.	Chung Pak Nai (1) Public Toilet	Yuen Long	2.50	Nim Wan Road, Lau Fau Shan, Yuen Long, near Ngau Hom Shek
20.	Chung Sum Tsuen (Shek Tau Wai) Public Toilet	Yuen Long	2.50	Shek Tau Wai, Sheung Tsuen, Nam Hing East Road, Pat Heung, Yuen Long

Serial no.	Name of public toilet	District	Project estimate (\$ million)	Address
21.	Ha Che East Public Toilet	Yuen Long	2.80	Ha Che Tsuen, Fan Kam Road, Pat Heung, Yuen Long
22.	Ha Chuk Yuen, Chuk Yuen Tsuen Public Toilet	Yuen Long	2.50	Chuk Yuen Tsuen, Castle Peak Road-Tam Mi, Yuen Long
23.	Kam Hing Wai Public Toilet	Yuen Long	2.30	Kam Hing Wai, Chi Ho Road, Kam Tin, Yuen Long
24.	Kam Tin Kam Hing Wai North Public Toilet	Yuen Long	2.30	Kam Hing Wai, Chi Ho Road, Kam Tin, Yuen Long
25.	Kam Tin Kat Hing Wai Public Toilet	Yuen Long	2.30	Kat Hing Wai, Kam Tin Road, Yuen Long
26.	Kam Tsin Wai Public Toilet	Yuen Long	3.00	Kam Tsin Wai, Kam Shui Road, Pat Heung, Yuen Long
27.	Mai Po Lung Tsuen Public Toilet	Yuen Long	3.00	Mai Po Lung Tsuen, Mai Po Lung Road, San Tin, Yuen Long
28.	Mong Tseng Tsuen (2) Public Toilet	Yuen Long	2.30	Mong Tseng Tsuen, Deep Bay Road, Lau Fau Shan, Yuen Long
29.	Muk Kiu Tau Tsuen Public Toilet	Yuen Long	3.00	Muk Kiu Tau Tsuen, Kiu Hing Road, Shap Pat Heung, Yuen Long
30.	Nam Hang Tsuen Public Toilet	Yuen Long	3.30	Nam Hang Tsuen, Shap Pat Heung, Yuen Long
31.	Ng Uk Tsuen Public Toilet	Yuen Long	2.30	Ng Uk Tsuen, Fuk Shun Street, Wang Chau, Yuen Long
32.	San Lee Uk Tsuen Public Toilet	Yuen Long	2.60	San Lee Uk Tsuen, Tin Ha Road, Hung Shui Kiu, Yuen Long
33.	Sha Kiu Ha Wan Public Toilet	Yuen Long	2.30	Sha Kiu Tsuen, Deep Bay Road, Lau Fau Shan, Yuen Long
34.	Sha Po Tsuen Public Toilet	Yuen Long	2.30	Sha Po Tsuen, Sha Po Tsuen Road, Kam Tin, Yuen Long
35.	Shan Ha Tsuen (2) Public Toilet	Yuen Long	2.50	Shan Ha Tsuen, Shan Ha Road, Shap Pat Heung, Yuen Long
36.	Sheung Che Tsuen Public Toilet	Yuen Long	2.00	Sheung Che, Fan Kam Road, Pat Heung, Yuen Long

Serial no.	Name of public toilet	District	Project estimate (\$ million)	Address
37.	Shing Uk Tsuen Public Toilet	Yuen Long	3.00	Shing Uk Tsuen, Fuk Shun Street, Yuen Long
38.	Shui Chan Tin Tsuen Public Toilet	Yuen Long	2.30	Shui Tsan Tin, Kam Sheung Road, Pat Heung, Yuen Long
39.	Shui Tsiu Lo Wai (2) Public Toilet	Yuen Long	2.80	Shui Tsiu Lo Wai, Tai Tong Road, Shap Pat Heung, Yuen Long
40.	Wing Ning Tsuen Public Toilet	Yuen Long	2.50	Wing Ning Tsuen, Yung Yuen Road, Ping Shan, Yuen Long
41.	Yan Shau Wai Public Toilet	Yuen Long	2.30	Yan Shau Wai, Castle Peak Road-San Tin, San Tin, Yuen Long
42.	San Sang Tsuen Public Toilet	Yuen Long	5.70	San Sang Tsuen, Tin Ha Road, Ha Tsuen, Yuen Long
43.	Shui Lau Tin Tsuen Public Toilet	Yuen Long	2.60	Shui Lau Tin Tsuen, Pat Heung, Yuen Long
44.	Tai Sang Wai (1) Public Toilet	Yuen Long	4.20	Tai Sang Wai, Yuen Long
45.	Wong Nai Tun (1) Public Toilet	Yuen Long	2.30	Wong Nai Tun Tsuen, Shui Tsiu San Tsuen Road, Shap Pat Heung, Yuen Long
46.	Chow Tin (1) Public Toilet	North	3.30	Chow Tin, Ta Kwu Ling
47.	Chow Tin (2) Public Toilet	North	3.00	Beside Chow Tin Tsuen Village Office, Ta Kwu Ling
48.	Kat O Fisherman Village Public Toilet	North	6.50	Kat O Fisherman Village, Sha Tau Kok
49.	Ki Lun Tsuen Public Toilet	North	3.00	Ki Lun Tsuen, Sheung Shui
50.	Kwu Tung (Shui Tong Hang) Public Toilet	North	4.50	Kwu Tung South Road, Sheung Shui
51.	Ma Tso Lung Shun Yee Tsuen (2) Public Toilet	North	3.00	Ma Tso Lung Shun Yee Tsuen (near House No. 19), Sheung Shui
52.	Muk Wu Tsuen Public Toilet	North	3.80	Muk Wu Tsuen, Ta Kwu Ling
53.	San Uk Ling Public Toilet	North	3.30	Beside House No. 18, Lane 1, San Uk Ling Tsuen, Sheung Shui
54.	San Uk Tsai Public Toilet	North	2.80	Beside San Uk Tsai (Greenland Garden), Sha Tau Kok Road

Serial no.	Name of public toilet	District	Project estimate (\$ million)	Address
55.	Tai Tong Wu Public Toilet	North	3.00	Tai Tong Wu, Sha Tau Kok
56.	Yuen Ha Tsuen Public Toilet	North	5.00	Yuen Ha Tsuen, Ta Kwu Ling
57.	Leng Tsai Tsuen Public Toilet	North	2.40	Leng Tsai Tsuen, Fanling
58.	Kei Ling Ha Sun Wai Public Toilet	Tai Po	2.60	Kei Ling Ha Sun Wai
59.	Ma Po Mei Village Public Toilet	Tai Po	2.66	Ma Po Mei Village, Tai Po
60.	Tai Po Kau San Wai Public Toilet	Tai Po	2.75	Tai Po Kau San Wai, Tai Po
61.	Tai Po Mei Village Public Toilet	Tai Po	2.60	Tai Po Mei Village
62.	Kwun Yam Shan Village Public Toilet	Sha Tin	2.20	Kwun Yam Shan Village
63.	Sheung Yeung Public Toilet	Sai Kung	2.60	Sheung Yeung Tsuen
64.	Shui Bin Tsuen Public Toilet	Sai Kung	2.60	Shui Bin Tsuen, near Lamp Post V2190(8)
65.	Tai Wan Tau Public Toilet	Sai Kung	2.50	Tai Wan Tau
66.	Tun Cheung Upper Village Public Toilet	Sai Kung	2.60	Tun Cheung Upper Village, near lamp post

(C) 15 projects adopting Modular Integrated Construction or Design for Manufacture and Assembly

Serial no.	Name of public toilet	District	Project estimate (\$ million)	Address
1.	Shing Mun Road Public Toilet	Kwai Tsing	13.10	Shing Mun Road, Kwai Chung
2.	Luen On San Tsuen Public Toilet	Tuen Mun	14.58	Luen On San Tsuen
3.	So Kwun Wat Chan Uk Tsuen Public Toilet	Tuen Mun	To be confirmed	Chan Uk Tsuen, So Kwun Wat
4.	To Yuen Wai Public Toilet	Tuen Mun	14.30	To Yuen Wai
5.	Fraser Village Public Toilet	Yuen Long	15.93	Fraser Village, Tai Tong Road, Shap Pat Heung, Yuen Long
6.	Fu Tso Tsuen Public Toilet	Yuen Long	12.32	Deep Bay Road, Lau Fau Shan, Yuen Long
7.	Sai Pin Wai (2) Public Toilet	Yuen Long	To be confirmed	Sai Pin Wai, Yuen Long
8.	Tin Sam Tsuen Public Toilet	Yuen Long	7.42	Near the junction between Tin Ha Road and Hung Shui Kiu Tin Sam Road, Yuen Long
9.	Tong Tau Po Tsuen Public Toilet	Yuen Long	13.10	Tong Tau Po Tsuen, Tai Shu Ha Road East, Shap Pat Heung, Yuen Long
10.	Fanling Lau Public Toilet	North	6.15	Beside Fanling Lau Garden, Fanling Lau Road
11.	Fung Wong Wu Village Public Toilet	North	To be confirmed	Fung Wong Wu, Ta Kwu Ling
12.	Ha Ma Tseuk Leng Public Toilet	North	16.64	Ha Ma Tseuk Leng, Sha Tau Kok
13.	Nam Chung (Lo Uk) Public Toilet	North	To be confirmed	Nam Chung (Lo Uk), Sha Tau Kok
14.	Chai Kek Village Public Toilet	Tai Po	5.46	Chai Kek Village, Tai Po
15.	Tai Hang Chung Sam Wai Public Toilet	Tai Po	To be confirmed	Chung Sam Wai, Tai Hang Village, Tai Po

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