

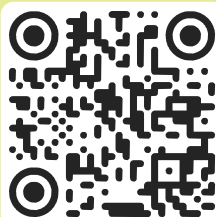
Online Application Platform for Cemeteries and Crematoria Services

Enhance convenience, simplify the
application process

- ✓ Clear instructions, easy operation
- ✓ Support online payment
- ✓ Automatic form filling function by "iAM Smart"
- ✓ No need to submit application in person

Integrated service account, one-stop
management of multiple applications

- ✓ Manage after-death matters of multiple deceased
- ✓ Clearly grasp the application progress











<https://app.fehd.gov.hk/ccsp/>

Applications for After-Death Services



• Cremation and Ashes Handling

Private Cremation	 
Online Cremation Booking Service	 
Cancellation of Cremation Booking	 
Scattering of Cremated Human Ashes in Hong Kong Waters	
Scattering Cremated Ashes in the Garden of Remembrance	
Allocation of a Niche (Tsang Tsui Columbarium)	 
Allocation of a Niche (Annual)	 
Allocation of a Niche (New Niche at Outlying Islands)	
Temporary Storage Service for Cremains	
Placing Additional Cremated Ashes of the Deceased	
Recovery of Cremated Ashes	











• Burial

Burial at Public Cemetery (coffin burial)	 
Remove / Exhume Remains	 
Cremation of Skeletal Remains	 
Urn Grave Burial or Placing Additional Skeletal Remains/Ashes	 

Advanced Planning

Green Burial Central Register	 
Internet Memorial Service Website (Advanced Planning Version)	

Applications for Other Services

Cremation Service for Abortus	 
Service for Keeping of Abortus	 
Certificate of Cremation	 
Certificate of Burial	 
Facilities and Activities Reservation	 

Login through 'iAM Smart' (recommended)

- Applicable to all service applications, such as green burial and placing additional cremated ashes of the deceased.
- Automatic filling of personal information for convenience and speed.
- Supports online approval and payment services.



Login using mobile phone number

- Applicable only to certain service applications, such as cremation and allocation of a niche.

