

申請及編配安排 Application and Allocation Arrangements

是次編配的所有公眾骨灰龕位均為可續期骨灰龕位，要點如下：

All public niches allocated in this niche allocation exercise are extendable niches. The main points are as follows:

1. 骨灰龕位地點、種類及數量

Location, Type and Quantity of Niches

骨灰安置所 Columbarium	標準骨灰龕位數目 No. of Standard Niches	大型骨灰龕位數目 No. of Large Niches
和合石 Wo Hop Shek	8 000 (4 000 禁香龕位 smoke-free niche) 及/and (4 000 非禁香龕位 non-smoke-free niche)	40 (20 禁香龕位 smoke-free niche) 及/and (20 非禁香龕位 non-smoke-free niche)
哥連臣角新廈 Cape Collinson-San Ha	10 000 (5 000 禁香龕位 smoke-free niche) 及/and (5 000 非禁香龕位 non-smoke-free niche)	60 (30 禁香龕位 smoke-free niche) 及/and (30 非禁香龕位 non-smoke-free niche)

備註 Remark

在是次編配中，推出的標準龕位數目可能因應申請情況調整，惟各類型龕位（標準／大型；禁香／非禁香）的數量均有差別，獲成功編配機會也會有差異。因此，未能確保全部合資格申請均獲成功編配的機會。在決定選擇申請編配某一類型龕位時，請先參閱甲部的可供申請的骨灰龕位詳情，以衡量該申請獲成功編配的機會。

In this niche allocation exercise, the quantity of available standard niche may be adjusted according to the application situation. As the quantity of each type of niches (standard/large; smoke-free/non-smoke-free) available for allocation is different, and the chance of successful allocation would also vary. There is no guarantee that eligible applications will allocate with a niche successfully. When deciding the type of niche to be selected for application, you may make reference to Particulars of Niches under Application in Section A to assess the chance of a successful allocation.

2. 申請辦法及填寫申請表格須知

Means of Application and Notes for Completing Application Form

- (i) 標準龕位申請人必須在表格內填寫**至少一位先人的資料**。申請表內其他先人必須是首位先人的近親或與其有密切關係；如首位先人的骨灰已移走，龕位必須交還予食環署。〔有關「近親」的定義，請參閱存放骨灰的服務須知（附件一）第7項。〕

For application for a standard niche, the applicant has to fill in **at least one deceased person's particulars** in the application form. The other deceased persons listed in the application form should be a close relative of or in close relationship with the first deposited deceased person. The niche should be returned to FEHD if the cremated ashes of the first deceased person deposited in that niche have been removed. [Please refer to item 7 of Notes for the Deposit of Ashes (Annex 1) for the definition of “close relative”.]

- (ii) 大型龕位申請人必須在表格內填寫**至少三位先人的資料**。申請表內其他先人必須是首位先人的近親或與其有密切關係；如首位先人的骨灰已移走，龕位必須交還予食環署。

For application for a large niche, the applicant has to fill in **at least three deceased persons' particulars** in the application form. The other deceased persons listed in the application form should be a close relative of or in close relationship with the first deposited deceased person. The niche should be returned to FEHD if the cremated ashes of the first deceased person deposited in that niche have been removed.

- (iii) 標準龕位和大型龕位的申請會被分開處理。申請人只可為同一位先人填寫一份申請表格，為其申請標準龕位或大型龕位。換言之，在同一申請期內，食環署只會為每一位先人處理一份申請。在申請表格的甲部，申請人只可選擇標準龕位或大型龕位其中一項。

Applications for standard niches and large niches will be handled separately. **The applicant should only file one application form to apply for either a standard niche or large niche for the same deceased person. In other words, FEHD will only process one application for each deceased in any application period.** The applicant should select either a standard niche or large niche in Section A of the application form only.

- (iv) **申請人必須填妥申請表格的甲部及乙部並在丙部親自簽署，連同下列文件的副本一併遞交**（另有註明者除外）。**申請人必須在辦理編配手續時出示有關文件的正本**。如以「遷移或撿拾骨殖許可證」副本遞交申請，申請人在辦理編配手續時則必須出示「領取骨灰許可證」的正本。如在辦理編配手續時未能出示有關文件的正本，便須填寫同意書承諾在六個月內完成火化及補交文件，否則該申請將不獲處理。

The applicant must complete both Section A and Section B of the application form and sign on Section C personally. The completed application form must be submitted with copies of the following documents (unless otherwise specified). **The applicant must also produce the originals of the said documents during allocation of niche.** If an application is submitted with a copy of “Permit to Remove/Exhume Remains”, the applicant must produce the original of the “Permit to Take Away Cremated Ashes” during allocation of niche. If the applicant cannot produce the originals of prescribed documents at the time of allocation of niche, he/she has to fill in an undertaking to complete cremation and submit the documents within 6 months, otherwise the application will not be processed further.

- (1) 申請人的香港身份證副本一份；
copy of the applicant's Hong Kong Identity Card;

- (2) 每位先人的香港身份證或用作證明先人為香港居民的文件副本一份；
copy of each deceased's Hong Kong Identity Card or other documentary proof of the deceased's Hong Kong resident status;
- (3) 每位先人的「領取骨灰許可證」〔此項不適用於仍存放在政府火葬場內的骨灰。〕〔若在接受申請期結束前已成功預訂火化時段（即成功預訂申請期結束後的 15 天內的火化時段），亦可先以「遺體火葬費用收據」連同申請表格遞交申請，待取得「領取骨灰許可證」後盡快補交。〕或「火葬證明書」或「遷移或撿拾骨殖許可證」副本一份；
copy of the “Permit to Take Away Cremated Ashes” [This is not applicable to those ashes still being kept in government crematoria.] [If a cremation session has been successfully booked before the end of the application period, i.e. a cremation session within 15 days after the expiry of application period, the applicant can also submit the application form with the “Receipt of Fee for Cremation”, and then submit the “Permit to Take Away Cremated Ashes” soonest possible after receiving.] or “Certificate of Cremation” or “Permit to Remove/Exhume Remains” of each deceased person;
- (4) 如「領取骨灰許可證」或火葬證明書未有顯示先人的死亡日期，申請人則須提交顯示每位先人死亡日期的證明文件副本一份；以及
copy of the documentary proof showing the date of death of each of the deceased persons if such information is not available in the “Permit to Take Away Cremated Ashes” or “Certificate of Cremation”; and
- (5) 申請人須就首位先人與申請表格內其他先人之間的近親關係或密切關係提交證明文件副本一份。
copies of the documentary proof showing that the first deposited deceased person and the other deceased persons listed in the application form are close relatives or in close relationship.

- (v) 申請人須提供相關人士的個人資料，以方便日後食環署就骨灰安放期屆滿後續期／處理骨灰事宜與相關人士聯絡。若提名的代表或聯絡資料有改變，相關人士有責任適時向食環署更新資料。獲編配龕位人士有責任在首 20 年安放期（或其後每個 10 年續期）屆滿時處理先人的骨灰（即主動提交續期申請或遷移骨灰），以及適時通知食環署最新的聯絡資料。

The applicant must provide the personal particulars of the related persons to FEHD for contact on matters relating to extension/handling of ashes after expiry of the interment period. If there are any changes of nominated representatives or the contact information, the related persons should inform FEHD accordingly. The onus is on the allocatee to handle the ashes of the deceased (i.e. either apply for extension or remove the ashes from the niche) after expiry of the 20-year initial interment period or 10-year extension period thereafter and to update FEHD on contact information from time to time.

- (vi) 為加快編配程序，申請人必須留意，文件不齊、資料不全、逾期或重複遞交的申請將一概不予受理。
In order to expedite the allocation process, applicants must note that applications which are not supported with all necessary documents or information, late or duplicated applications will not be accepted.
- (vii) 申請經食環署批核後，申請人不能更改先人資料。
Change of the deceased's particulars is not allowed once the application has been approved by FEHD.
- (viii) 食環署收到已填妥的申請表格後，通常會在十個曆日內以郵寄、傳真或電郵方式（視乎遞交表格方式而定）向申請人發出確認回條，並給予一個申請編號。食環署強烈建議申請人填寫網上申請表格遞交申請，既可避免郵遞延誤／無法派遞情況，亦能在遞交申請後不久收到附有申請編號的確認回條電郵，方便日後跟進相關申請事宜。若申請人同時是為先人申請火葬服務的同一人士，經「智方便」填寫網上申請表格會更加便捷，並毋須夾附所需文件副本。

FEHD would issue an acknowledgement receipt with an application number to the applicant by post, fax or email (depending on the submission means of the application) normally within ten calendar days from the date of receipt of a duly completed application form. **FEHD strongly recommends applicant to use online application which can avoid postal delay/non-delivery and the applicant can also receive an acknowledgement receipt with an application number through email shortly after the submission, thus facilitating follow-up of the application in the future. If the applicant is the same person who applied for cremation service for the deceased and submits online application through “iAM Smart”, it will be more convenient and copies of the required documents are not needed.**

3. 編配方式

Mode of Allocation

- (i) 所有新骨灰龕位，不論其在同一龕牆的位置高低或座向，均由攪珠及電腦隨機編配予中籤申請人，而非由中籤申請人自行揀選骨灰龕位。
All new niches, irrespective of their level and orientation on a niche wall, will be allocated to successful applicants by drawing of lots and computer random balloting **rather than self-chosen.**
- (ii) 為照顧在上一次年度公眾龕位編配時未能中籤的申請人及鼓勵加放骨灰，兩類組別的申請人（即選擇加放先人骨灰或在上一次年度公眾龕位編配中未能中籤的申請人），當符合各自組別準則均可在該組別下獲額外一張「抽籤紙」以增加中籤機會（備註）。下列以標準龕位為例子說明不同申請組別及其可獲的額外「抽籤紙」數目及所得的「抽籤紙」總數，以供參考：
To enhance the chance of successful balloting for two categories of applicants (i.e. opt for co-location of ashes or have failed in the last annual niche allocation exercise), those satisfying the criteria for the respective category will be given an additional “ballot paper” under that category (Remark). The table below sets out the ballot weighting of different grouping of applications for standard niche as an example:

抽籤比重 Ballot weighting 申請組別 Grouping of applications		正常 Normal	額外 Additional	總數 Total
		「抽籤紙」的數目 Number of “ballot papers”		
A 組 Group A	一位先人骨灰，沒有未能中籤記錄 ¹ one set of ashes, with no previous failure record ¹	1	0	1
B 組 Group B	一位先人骨灰，有一次未能中籤記錄 ² one set of ashes, with a previous failure record ²	1	1	2
C 組 Group C	兩位先人骨灰，沒有未能中籤記錄 ³ co-location of two sets of ashes, with no previous failure record ³	2	1	3
D 組 Group D	兩位先人骨灰，有一次未能中籤記錄 ⁴ co-location of two sets of ashes, with a previous failure record ⁴	2	2 (一張來自共用龕位，另一張來自有未能中籤記錄) (one from co-location and another one from previous failure record)	4

備註 Remark

計算可獲「抽籤紙」數目的原則：就每一宗申請（不論是申請標準龕位或大型龕位），每一位先人基本可獲發一張「抽籤紙」。如該宗申請涉及兩類情況，即(i)存放多於一位先人骨灰；或(ii)其中任何一位先人在上一年度龕位編配中有未能中籤記錄，兩類情況各可獲發一張額外「抽籤紙」。惟上述兩類情況，每類情況最多只可獲發一張額外「抽籤紙」。

Principle of calculating the number of eligible “ballot papers”: For each application (whether it is for a standard niche or large niche), each deceased person can basically receive one “ballot paper”. If the application falls within one of the two categories, i.e. (i) deposition of ashes of more than one deceased persons; or (ii) anyone of the deceased persons has unsuccessful record in the last annual niche allocation exercise, each category may receive one additional “ballot paper”. However, only one additional “ballot paper” at most will be issued to each of the above two categories of applications.

¹ 「未能中籤」的記錄僅適用於上一次年度公眾骨灰龕位編配中就同一先人提出的申請（指在 2023 年 3 至 4 月和合石靈灰安置所第六期及哥連臣角新廈靈灰安置所編配龕位時，未能中籤的申請個案），惟不包括在上一次年度公眾骨灰龕位編配中曾獲編配龕位，但最終自行放棄獲編配龕位者及曾咀靈灰安置所的每月編配龕位中有記錄。

Previous failure record refers to that of the same deceased person in the last annual niche allocation exercise only (referring to those applications in respect of which the applicants were not successful during the allocation of the public niches at Wo Hop Shek Columbarium Phase VI and Cape Collinson-San Ha Columbarium in March-April 2023), and does not include the case where an applicant was allotted a niche but eventually gave up on his/her own accord and failed to acquire a public niche in the last annual niche allocation exercise and the record of monthly allocation of niches in the Tsang Tsui Columbarium.

² 若上一次年度編配中有未能中籤記錄，可獲得一張額外「抽籤紙」；但在特殊情況下，若在食環署最近兩次年度編配中都未能中籤，則可獲兩張「抽籤紙」，如此類推。

One additional “ballot paper” will be given if there is failure record in the last annual niche allocation exercise. In exceptional cases, if there are failure records in the 2 most recent FEHD annual niche allocation exercises, 2 ballot papers will be allotted and so on.

³ 如共存放三位先人骨灰，沒有未能中籤記錄，所得的「抽籤紙」總數將為 4。

For co-location of three sets of ashes with no previous failure record, the total number of “ballot paper” will be 4.

⁴ 如共存放三位先人骨灰，有上一次年度編配中未能中籤記錄，所得的「抽籤紙」總數將為 5。

For co-location of three sets of ashes, with one unsuccessful record in the last annual niche allocation exercise, the total number of “ballot paper” will be 5.

(iii) 食環署會為每一宗申請編配一個申請編號，並在核實申請人所提供的資料後決定該申請屬於哪個申請組別及可獲得的「抽籤紙」數目。所有可供申請龕位，不論其在同一龕牆的位置高低或座向，均由攪珠及電腦隨機編配予申請人，每個中籤者均會獲編配一個特定龕位。食環署會按中籤申請人的優先次序，發信通知各中籤者辦理編配手續的時間及繳費安排。

An application number will be allotted to each application. After verifying the information furnished by the applicant, the grouping of applications and the number of “ballot paper” to be awarded to each application will be determined. All niches under application, irrespective of their level and orientation on a niche wall, will be allocated to applicants by drawing of lots and computer random balloting and each successful application will be allotted a designated niche. FEHD will inform the successful applicants of the date and time of completing the allocation formalities and paying the relevant fees by letter according to their priorities.

(iv) 食環署將會以 WhatsApp/流動電話短訊及電郵或郵寄方式通知中籤申請人其申請編號及由攪珠及電腦隨機抽籤編配的特定龕位編號。申請人也可在攪珠及電腦隨機抽籤後即時在食環署網站或翌日在港島或九龍墳場及火葬場辦事處、公眾骨灰龕位編配辦事處或經查詢熱線 2841 9111 以互動語音應答系統查核其申請結果。

FEHD will notify the successful applicants by WhatsApp/SMS and email or post of their application number and the serial number of the designated niche allocated by drawing of lots and computer random balloting. Applicants can also check the results of their applications immediately after the drawing of lots and computer random balloting at FEHD website or

on the following day at Hong Kong or Kowloon Cemeteries and Crematoria Office, Public Niche Allocation Office or enquiry hotline 2841 9111 through Interactive Voice Response System.

- (v) 中籤申請人須決定是否接受該獲編配的龕位。申請人可使用食環署網站的骨灰龕位位置查詢系統，查詢相關龕位的位置。如決定接受，則須在指定日期和時間前往公眾骨灰龕位編配辦事處辦理編配手續及繳交費用。如申請人決定不接受該龕位、沒有依期前往指定辦事處辦理編配手續，或沒有繳交費用，則會視作申請人放棄該龕位，而其申請也會視作已處理完畢。

The successful applicant has to decide whether to take up the allocated niche and if so has to complete the niche allocation formalities at the Public Niche Allocation Office and settle the payment according to the scheduled date and time. The applicant can make use of the niche location enquiry system on FEHD website to enquire the location of the concerned niche. If the applicant decides not to take up the niche, does not show up at the designated office as scheduled to complete the allocation formalities or settle the payment, the application will be considered to have been processed and the niche given up.

- (vi) 透過網上申請而符合特定審批資格的中籤申請人可使用「一碼通網上服務及繳費」於網上繳付訂明費用以完成龕位編配手續，食環署會在攪珠及電腦隨機編配後通知合資格的中籤申請人有關網上繳費的安排。

Successful applicant who submitted online application and fulfilled certain criteria can use “Single Portal with Token for Online Services and Payment” to pay the prescribed fee online for completing the niche allocation formalities. FEHD will notify the eligible successful applicant about the online payment arrangement after the drawing of lots and computer random balloting.

- (vii) 除符合網上繳費資格的申請外，其他中籤申請人須在指定日期和時間前往公眾骨灰龕位編配辦事處（地址：新界葵芳興芳路 223 號新都會廣場第一座 35 樓 3501 至 3511 及 3520 至 3525 室）辦理手續及繳費。申請人可以「易辦事」、「轉數快」、支票或銀行本票於編配櫃檯即時繳交費用。如以支票或銀行本票繳費，應以「香港特別行政區政府」為抬頭人，票面款項為港幣二千四百九十元正（標準龕位）或港幣三千零九十元正（大型龕位）；而支票須加劃線。

Except for those applications eligible for online payment, the successful applicant must complete the niche allocation formalities and pay the prescribed fees at the Public Niche Allocation Office (address: Units 3501-3511 & 3520-3525, 35/F, Tower 1, Metroplaza, 223 Hing Fong Road, Kwai Fong, N.T.) at the scheduled date and time. The applicant can settle payment by “EPS”, “FPS”, cheque or cashier order and complete the transaction over the allocation counter. For cheque and cashier order payment, they must be made payable to “The Government of the Hong Kong Special Administrative Region” in the amount of HK\$2,490 for standard niche or HK\$3,090 for large niche; and the cheque must be crossed.

4. 骨灰安放期、續期及加放骨灰安排

Ashes Interment Period, Extension of Interment Period and Deposit of Additional Sets of Ashes

- (i) 申請人獲編配龕位後，最初的骨灰安放期為 20 年，期滿後可每 10 年續期一次，每次續期須繳付當時的訂明費用。有關安放期的開始及屆滿日期（由繳付相關費用日期起計），會在付款當日的收據上顯示。

After allocation of a niche, the initial interment period is 20 years and can be extended at 10-year intervals thereafter upon payment of the prevailing prescribed fee. The commencement and expiry dates of the concerned interment period (counting from the payment date for co-location fee) will be shown on the receipt made on the date of payment.

- (ii) 在 20/10 年的安放年期屆滿時，只要相關人士確認會為龕位續期及繳付當時的訂明費用並完成有關手續，便可繼續使用獲編配的龕位。

On expiry of the 20-year/10-year interment period, as long as the related person(s) confirm(s) extension of the interment period and pay(s) the prevailing prescribed fee and complete(s) the procedural formalities, the use of the allocated niche can be continued.

- (iii) 如日後在龕位加放骨灰，相關人士可選擇由繳付相關加放骨灰費用日期起計往後 20 年的新安放期，或選擇沿用原有的安放期維持不變。若選擇前者，新安放時間表會取代上次所訂的安放時間表，請參考下表列出的例子，以了解在不同情況下的安放期：

If a new set of ashes is added during the interment period, the related person(s) can opt for a fresh interment period of 20 years counting from the co-location date (counting from the payment date for co-location fee) or opt to maintain the original interment period under the status quo. If the former option is chosen, the new interment schedule will replace the original one. A comparison table illustrating the interment periods in different scenarios is as follows:

情況 Scenario	安放期的計算 Counting of the Applicable Interment Periods
1. 沒有加放骨灰 No co-location of ashes	20 年（最初安放期）+ 其後每 10 年續期一次 20 years (initial interment period) + 10 years upon each subsequent extension
2. 在安放首位先人骨灰後的第 18 年加放第二位先人骨灰 Co-locating the ashes of the second deceased person in the 18 th year of the initial interment period of the first deceased person	18 年（最初安放期）+ 20 年（由繳付相關加放骨灰費用日期起計）+ 其後每 10 年續期一次（相關人士亦可選擇沿用原有的安放期維持不變） 18 years (for the initial interment period) + 20 years (starting from the payment date for co-location fee) + 10 years upon each subsequent extension thereafter (the related person(s) can also opt to maintain the original interment period under the status quo)

5. 給申請人的溫馨提示

Warm Reminder to the Applicant

- (i) 食環署提醒市民在為離世親屬申請編配公眾骨灰龕位時，務必親自辦理申請事宜。如無暇親身處理，亦應以申請人的名義填寫申請表，然後才授權他人代為跟進，以確保食環署能就龕位續期事宜直接與申請人（即獲編配龕位人士）保持聯絡，使獲編配龕位人士能適切維護逝者權益。

FEHD reminds the public that when applying for a public niche for a deceased relative, the applicant should handle the matter in person. If the applicant has no time to deal with the application in person, he/she should still fill in the application form in his/her name and authorise others to follow up. This is to ensure that FEHD can keep in touch with the applicant (i.e. the niche allocatee) direct on matters relating to extension of the interment period so that the niche allocatee can take good care of the interests of the deceased person(s).

- (ii) 如聯絡人名單上有任何更改，相關人士有責任通知食環署。

It is incumbent upon the related persons to inform FEHD of any change in the contact list.