

1. Before process the online payment, please get ready the Approval/Confirmation Letter and note the key information, including the name of the deceased and the Online Payment Identification Number
2. Then enter the website of Food and Environmental Hygiene Department:  
<https://www.fehd.gov.hk>
3. Click option "Cemeteries & Crematoria"
4. Scroll down the webpage and click option "Online Payment System for Cemeteries and Crematoria Services"
5. Scroll down the webpage, click button "Online Payment for Cemeteries and Crematoria Services"
6. After entering the system, read and click the box to agree with the Terms and Conditions. Then, click button "Continue"
7. Enter the Name of the Deceased and Online Payment Identification Number. If captcha required, please enter the correct characters on the right-side image in the left-to-right order of the code picture below. Then click button "Continue"
8. Verify the information of application. Click the box to agree with the Points to Note. Then click button "Confirm and Pay" to make online payment
9. Select the online payment method: VISA or MASTER or JCB credit cards, or Union Pay card or PPS
10. If VISA or MASTER or JCB card payment method is selected, enter the required card information and complete the payment procedure
11. If UnionPay card payment method is selected, enter the required card information and complete the payment procedure
12. If PPS payment method is selected, enter the required account information and complete the payment procedure
13. After payment, print the receipt and exit the system. Please keep the receipt as proof of payment and for future use